



exchange data international

Worldwide Corporate Actions

V. 3.3



Helping the global financial community make informed decisions through the provision of fast, accurate, timely and affordable reference data services

With more than 20 years of experience, we offer comprehensive and complete securities reference data for equities and fixed income instruments around the globe.

Our customers can rely on our successful track record to efficiently deliver high quality data sets including:

- Worldwide Corporate Actions
- Worldwide Fixed Income
- Security Reference File
- Worldwide End-of-Day Prices

Exchange Data International has recently expanded its data coverage to include economic data. Currently it has three products:

- African Economic Data www.africadata.com
- Economic Indicator Service (EIS)
- Global Economic Data

Our professional sales, support and data/research teams deliver the lowest cost of ownership whilst at the same time being the most responsive to client requests.

As a result of our on-going commitment to providing cost effective and innovative data solutions, whilst at the same time ensuring the highest standards, we have been awarded the internationally recognized symbol of quality ISO 9001.

Headquartered in United Kingdom, we have staff in Canada, India, Morocco, South Africa and United States.

Contents

Contents	3
Introduction to WCA	4
Different Types of Corporate Action Feeds	5
ISINs Format	5
SEDOL Format	5
FIGIs Format	5
Detailed Note File	5
Event Coverage: Security Level	6
General Events	6
Capital Change Events	7
Securities Exchange Events	9
Event Coverage: Issuer Level	11
Exchange Coverage	12
Africa	12
Asia	13
Europe	15
Latin America & the Caribbean	18
Middle East	20
North America	21
Oceania	21

Introduction to WCA

The **Worldwide Corporate Actions** service is a cost-effective solution that helps customers manage corporate action information. Since its launch in April 2002, EDI has constantly developed this service to meet clients ever changing needs. In the first half of 2008, Exchange Data International concentrated on strengthening its corporate actions service by widening their security coverage to structured products and covered warrants.

This service covers over 100 countries. Announcements are directly sourced from exchanges and other sources globally, making a total of 400 sources on a daily basis. Our database is updated three times a day to ensure that customers receive timely information in respect of each geographic region. Asia/Pacific, Europe/Middle East and Americas are uploaded according to the different time zones.

The **Worldwide Corporate Actions** service is programmed in the ISO 15022 message standard. And as a result, announcements are available in MT564 and 568 formats, and firms can easily populate mainframe systems and in-house security portfolios. **EDI is ISO 15022 2015 compliant.**

This Service is available either via a web-interface or a FTP connection.

The web-based application offers:

- Key search facilities
- Key data calendar
- Event announcements
- Portfolio import facility
- Download capabilities.

Subscribers of the web service also receive daily emails of new announcements for stocks in their portfolio and their selection of events.

Different Types of Corporate Action Feeds

All these corporate actions files include the same corporate actions announcements and the only difference is the inclusion of certain identifiers

ISINs Format

680 file – corporate actions announcements with ISINs and no SEDOLs

683 file – corresponding security master file with ISINs and no SEDOLs

SEDOL Format

690 file – corporate actions announcements with SEDOLs included along with ISINs – license with LSE is required for SEDOLs

693 file - corresponding security master file with SEDOLs included along with ISINs – license with the LSE is required for SEDOLs

FIGIs Format

695 file – corporate actions file with FIGIs codes and no SEDOLs included

698 file - corresponding security master file FIGIs codes and no SEDOLs included

Detailed Note File

689 file – Detail notes files associated with all the corporate actions announcements files

685 file format – Customize file format with security master file with SEDOLs and FIGIs codes included along with shares listed and outstanding. License with the LSE required for SEDOLs

Event Coverage: Security Level

The current WCA 620 feed comprehensively covers all corporate actions events affecting global securities but can easily be customized to client's requirements in terms of geographical coverage or event types.

For each event covered by the WCA service we provide the following fields enabling an easy identification of the security affected by the event and the type of the event:

- Event type
- Creation Date
- Change Date
- Issuer Name
- Country of Incorporation
- Instrument Type
- Security Description
- Par Value
- Currency
- ISIN, US Code, Local Code
- Primary Exchange
- Exchange & Country
- -Country of Registration
- Listing Status
- Listing Date

As mentioned before the WCA services provided detailed information on crucial corporate actions events affecting securities worldwide. EDI has recently incorporated Financial Instrument Global Identifiers (FIGI) into the WCA service, so users can now request to add these identifiers to their feed and easily cross-check both data sets.

Below is the list of the events currently covered and their specific fields:

General Events

- **Announcement:** Notification Date; Related Event; Related Event ID; Notes
- **Arrangement:** Record Date; Ex Date; Pay Date; Record Date ID & Notes; Registration Date; Priority; Notes
- **Call:** Record Date; Call Number; Currency; Due Date; Amount apportioned to Face Value; Amount Apportioned to Share Premium Account; Record Date ID & Notes; Registration Date; Priority; Notes
- **Company Meeting:** AGM Date; AGM Time; Meeting Type; Financial Year End Date; Address
- **Lawsuits/Class Actions:** Effective Date; Notes
- **Listing Status Change:** Notification Date; Effective Date; Related Event; Related Event ID; Reason Static Data Change Events
- **Financial Year Change:** Previous & New Financial Year Start Date; Previous & New Financial Year End Date

- **Incorporation Change:** Effective Incorporation Change Date; Previous & New Country Code; Related Event; Related Event ID
- **International Code Change:** Effective Date; Previous & New Code (ISIN, US...); Related Event; Related Event ID
- **Issuer Name Change:** Effective Name Change Date; Previous & New Name; Related Event; Related Event ID; Legal Name; Notes
- **Local Code Change:** Effective Date; Previous & New Code; Related Event; Related Event ID
- **Lot Change:** Effective Date; Previous & New Lot Size; Previous & New Lot Minimum Trading Quantity
- **Odd Lot Offer:** Event Type; Option; Serial Number; Cash; Stock & Both; Pay Date; Dutch Auction; Default Option; Option Election Date; Buy In; Buy In Price
- **Security Description:** Date of Change; Related Event; Related Event ID; Previous & New Description; Notes
- **SEDOL™ Change:** Effective Date; Previous & New SEDOL™; Related Event; Related Event ID; Previous & New Country; Previous & New Regulation Country; Notes

Capital Change Events

- **Assimilation:** Assimilation Date; Resultant Security Type; Resultant Security ID; Resultant ISIN, SEDOL™
- **Bankruptcy:** Notification Date; Filing Date; Notes
- **Bonus / Capitalisation:** Record Date; Ex Date; Pay Date; Previous & New Ratio; Fractions; Offered Security Type; Resultant Security ID; Resultant ISIN, SEDOL™ ; Lapsed Premium; Record Date ID & Notes; Registration Date; Priority; Notes
- **Bonus Rights:** Record Date; Ex Date; Pay Date; Previous & New Ratio; Fractions; Currency; Issue Price; Subscription Starting & Ending Date; Split Date; Trade Starting & Ending Date; Offered Security Type; Resultant Security ID; Resultant ISIN, SEDOL™...; Trading Security ID; Trading Security ISIN, SEDOL™; Over Subscription; Record Date ID & Notes; Registration Date; Priority; Notes
- **Buy Back / Repurchase Offer:** Record Date; Option ID; Serial ID; Type of Payment; Currency; Price Range; Qualifying Quantity Range; Buy Back Pay Date; Quantity Range; Tender Strike Price ; Tender Strike Step; Buy Back Starting & Ending Date; Acceptance Quantity Range; Total Percentage of Shares Outstanding range; Record Date ID & Notes; Registration Date; Priority; Notes

- **Capital Reduction:** Record Date; Fractions; Effective Date; Previous & New Par Value; Previous & New Ratio; Pay Date; New Code (ISN, US...); New Code Effective Date; Record Date ID & Notes; Registration Date; Priority; Notes
- **Consolidation / Reverse Stock Split:** Record Date; Ex Date; Pay Date; Currency; Previous & New Par Value; Previous & New Ratio; Fractions; New Code (ISN, US...); New Code Effective Date; Record Date ID & Notes; Registration Date; Priority; Notes
- **Conversion Terms:** Currency; Conversion Price; From/To Date; Previous & New Ratio; Mandatory & Optional Flag; Part or Final Flag; Fractions; Foreign Exchange Rate; Resultant Security Type; Resultant Security ID; Resultant ISIN, SEDOL™ ; Notes
- **Conversion Terms Change:** Effective Date; Previous & New Resultant Ratio; Previous & New Security Ratio; Previous & New Currency; Previous & New Conversion Price; Previous & New From/To Date; Previous & New Foreign Exchange Rate; Previous & New Resultant Security Type; Previous & New Resultant Security ID; Previous & New Resultant ISIN, SEDOL™; Related Event ; Related Event ID; Conversion ID; Notes
- **Currency Redenomination:** Effective Date; Previous & New Currency; Previous & New Par Value; Related Event ; Related Event ID; Notes
- **Distribution / Distribution in Specie:** Record Date; Ex Date; Pay Date; Option ID; Serial ID; Type of Payment; Previous & New Ratio; Fractions; Resultant Security Type; Resultant Security ID; Resultant ISIN, SEDOL™ ; Record Date ID & Notes; Registration Date; Priority; Notes
- **Divestment:** Record Date; Ex Date; Pay Date; Previous & New Ratio; Fractions; Currency; Subscription Starting & Ending Date; Price Range; Tender Strike Price; Tender Strike Step; Qualifying Quantity Range; Acceptance Quantity Range; Resultant Security Type; Resultant Security ID; Resultant ISIN, SEDOL™ ; Trading Security ID; Trading Security ISIN; Record Date ID & Notes; Registration Date; Priority; Notes
- **Dividend:** Record Date; Ex Date; Pay Dates; Financial Year End Date; Period End Date; Frequency; Marker; Nil Dividend; Option ID; Dividend Type; Currency; Percentage; Gross & Net Dividend; Cancelled Flag; Tax Rate; Previous & New Ratio; Fractions; Depository Fees; Coupon; Rate; Election Date Flag; Resultant Security Type; Resultant Security ID; Resultant ISIN, SEDOL™...; Record Date ID & Notes; Registration Date; Priority; Notes
- **Dividend Reinvestment Plan:** Record Date; Ex Date; Pay Dates; Period; Country of DRIP; DRIP Last Date; DRIP Price; Crest Date; Record Date ID & Notes; Registration Date; Priority; Notes
- **Franking:** Record Date; Ex Date; Pay Dates; Period; Country (Franking Rules); Franking Type; Franked & Unfranked Amount; Record Date ID & Notes; Registration Date; Priority; Notes

- **Entitlement / Open Offer:** Record Date; Ex Date; Pay Date; Previous & New Ratio; Currency; Entitlement Issue Price; Subscription Starting & Ending Date; Over Subscription; Offered Security Type; Resultant Security ID; Resultant ISIN, TM...; Record Date ID & Notes; Registration Date; Priority; Notes
- **Liquidation:** Option ID; Serial ID; Type of Payment; Liquidation Date; Currency; Liquidation Price; Record Date; Liquidator; Address; Telephone; Fax; Email; Liquidation Terms
- **Par Value Redenomination:** Effective Date; Currency; Previous & New Par Value; Related Event ; Related Event ID; Notes
- **Redemption Terms:** Currency; Redemption Price; Redemption Date; Mandatory & Optional Flag; Part or Final Flag; Redeemed Amount; Redemption Type; Redemption Increment; Redemption Value; Redemption Premium; Redemption Percentage; Redemption Default; Pool Factor; Notes
- **Return of Capital:** Record Date; Effective Date; Currency; Cash Back per Share; Pay Date; Record Date ID & Notes; Registration Date; Priority; Notes
- **Rights:** Record Date; Effective Date; Pay Date; Previous & New Ratio; Fractions; Currency; Issue Price; Subscription Starting & Ending Date; Split Date; Trade Starting & Ending Date; Offered Security Type; Resultant Security ID; Resultant ISIN, SEDOLTM...; Trading Security ID; Trading Security ISIN; Lapsed Premium; Over Subscription; Record Date ID & Notes; Registration Date; Priority; Notes
- **Sub Division / Stock Split:** Record Date; Ex Date; Pay Date; Previous & New Currency; Previous & New Par Value; Previous & New Ratio; New Code (ISN, US...); New Code Effective Date; Fractions; Record Date ID & Notes; Registration Date; Priority; Notes

Securities Exchange Events

- **Certificate Exchange:** Starting Date; Ending Date; Related Event; Related Event ID; Resultant Security Type; Resultant Security ID; Resultant ISIN, SEDOLTM...
- **Demerger / Spin Off:** Record Date; Ex Date; Pay Date; Option ID; Serial ID; Previous & New Ratio; Fractions; Resultant Security Type; Resultant Security ID; Resultant ISIN, SEDOLTM ; Effective Date; Record Date ID & Notes; Registration Date; Priority; Notes
- **Merger:** Record Date; Ex Date; Pay Date; Option ID; Serial ID; Previous & New Ratio; Fractions; Resultant Security Type; Resultant Security ID; Resultant ISIN, SEDOLTM; Currency; Minimum Price; Effective Date;

Appointed Date; Merger Status; Record Date ID & Notes; Registration Date; Priority; Companies; Approval Status; Merger Terms

- **New Listing:** Includes all the reference fields common to all events (see above)
- **Preferential Offer:** Record Date; Ex Date; Pay Date; Currency; Price Range; Offeree Name; Previous & New Ratio; Fractions; Subscription Starting & Ending Date; Tender Strike Price; Tender Strike Step; Quantity range; Qualifying Quantity Range; Acceptance Quantity Range; Offered Security Type; Resultant Security Type; Resultant Security ID; Resultant ISIN, SEDOL™; Record Date ID & Notes; Registration Date; Priority; Notes
- **Purchase Offer:** Record Date; Ex Date; Pay Date; Currency; Negotiated Price; Offer Opening & Closing Date; Quantity range; Tender Strike Price; Tender Strike Step; Total Percentage of Shares Outstanding range; Price Range; Qualifying Quantity Range; Acceptance Quantity Range; Sealed Bid Flag; Record Date ID & Notes; Registration Date; Priority; Notes
- **Security Reclassification:** Effective Date; Related Event; Related Event ID; Resultant Security Type; Resultant Security ID; Resultant ISIN, SEDOL™ ; Previous & New Ratio; Notes
- **Security Swap:** Record Date; Ex Date; Pay Date; Previous & New Ratio; Fractions; Resultant Security Type; Resultant Security ID; Resultant ISIN, SEDOL™; Record Date ID & Notes; Registration Date; Priority; Notes
- **Takeover / Amalgamation:** Record Date; Option ID; Serial ID; Payment Type; Fractions; Previous & New Ratio; Quantity range; Qualifying Quantity Range; Takeover Pay Date; Currency; Price Range; Tender Strike Price; Tender Strike Step; Resultant Security ID; Resultant Security Type; Resultant Identifier Code; Hostile Flag; Takeover Status; Offeror Name; Open & Close Dates; Offeror's Pre-offer Quantity & Percentage; Target Quantity & Percentage; Unconditional Date; Compulsory Acquire Balance Date; Acceptance Quantity Range; Mini Takeover Flag; Record Date ID & Notes; Registration Date; Priority; Notes.

Note: * SEDOL is a registered trademark of London Stock Exchange plc.

** Field & Event coverage subject to sourcing and availability.

Event Coverage: Issuer Level

- **Announcement:** Notification Date; Related Event; Related Event ID; Notes
- **Bankruptcy:** Notification Date; Filing Date; Notes
- **Financial Year Change:** Previous & New Financial Year Start Date; Previous & New Financial Year End Date
- **Incorporation Change:** Effective Incorporation Change Date; Previous & New Country Code; Related Event; Related Event ID
- **Issuer Name Change:** Effective Name Change Date; Previous & New Name; Related Event; Related Event ID; Legal Name; Notes
- **Lawsuits/Class Actions:** Effective Date; Notes
- **Liquidation:** Option ID; Serial ID; Type of Payment; Liquidation Date; Currency; Liquidation Price; Record Date; Liquidator; Address; Telephone; Fax; Email; Liquidation Terms
- **Meeting:** AGM Date; AGM Time; Meeting Type; Financial Year End Date; Address, City, Country Code
- **Registered Office Change:** Old Head Office Address, New Head Office Address, Old Regional Office Address, New Regional Office Address, Date of Change

Exchange Coverage

Included below is the exchange covered by WCA as per May 2018.

Africa

Country	MIC	Exchange
Botswana	XBOT	Botswana Stock Exchange
Ghana	XGHA	Ghana Stock Exchange
Ivory Coast	XBRV	Regional Stock Exchange of West Africa
Kenya	XNAI	Nairobi Securities Exchange
Malawi	XMSW	Malawi Stock Exchange
Mauritius	XMAU	Stock Exchange of Mauritius
Morocco	XCAS	Casablanca Stock Exchange
Namibia	XNAM	Namibian Stock Exchange
Nigeria	XNSA	Nigerian Stock Exchange
Rwanda	RSEX	Rwanda Stock Exchange
Seychelles	TRPX	Seychelles Securities Exchange
South Africa	XJSE	Johannesburg Stock Exchange
Tanzania	XDAR	Dar es Salaam Stock Exchange
Tunisia	XTUN	Tunis Stock Exchange
Uganda	XUGA	Uganda Securities Exchange
Zambia	XLUS	Lusaka Stock Exchange
Zimbabwe	XZIM	Zimbabwe Stock Exchange

Asia

Country	MIC	Exchange
Bangladesh	XCHG	Chittagong Stock Exchange
Bangladesh	XDHA	Dhaka Stock Exchange
Cambodia	XCSX	Cambodia Securities Exchange
China	XSSC	Shanghai Hong Kong Stock Connect - Northbound
China	XSHG	Shanghai Stock Exchange
China	XSEC	Shenzhen Hong Kong Stock Connect - Northbound
China	XSHE	Shenzhen Stock Exchange
Hong Kong	SHSC	Hong Kong Shanghai Stock Connect - Southbound
Hong Kong	SZSC	Hong Kong Shenzhen Stock Connect - Southbound
Hong Kong	XHKG	Hong Kong Stock Exchange
India	XBOM	BSE Ltd.
India	MCXX	Metropolitan Stock Exchange of India
India	XNSE	National Stock Exchange of India
Indonesia	XIDX	Indonesian Stock Exchange
Japan	XJPX	Tokyo Stock Exchange
Kazakhstan	XKAZ	Kazakhstan Stock Exchange
Korea (South)	XKON	Korea New Exchange
Korea (South)	XKRX	Korea Stock Exchange
Korea (South)	XKOS	KOSDAQ
Kyrgyz Republic	XKSE	Kyrgyz Stock Exchange
Laos	XLAO	Lao Securities Exchange

Country	MIC	Exchange
Malaysia	XKLS	Malaysian Exchange
Mongolia	XULA	Mongolian Stock Exchange
Nepal	XNEP	Nepal Stock Exchange
Pakistan	XKAR	Pakistan Stock Exchange
Philippines	XPHS	Philippine Stock Exchange
Singapore	XSES	Singapore Exchange
Sri Lanka	XCOL	Colombo Stock Exchange
Taiwan	ROCO	Taipei Exchange
Taiwan	XTAI	Taiwan Stock Exchange
Thailand	XBKK	Stock Exchange of Thailand
Uzbekistan	XSTE	Tashkent Republican Stock Exchange
Vietnam	HSTC	Hanoi Stock Exchange
Vietnam	XSTC	Hochiminh Stock Exchange

Europe

Country	MIC	Exchange
Austria	XWBO	Vienna Stock Exchange
Belarus	BCSE	Belarus Currency and Stock Exchange
Belgium	XBRU	Euronext Brussels
Bosnia and Herzegovina	XBLB	Banja Luka Stock Exchange
Bulgaria	XBUL	Bulgarian Stock Exchange - Sofia
Channel Islands	XCIE	The International Stock Exchange
Croatia	XZAG	Zagreb Stock Exchange
Cyprus	XCYS	Cyprus Stock Exchange
Czech Republic	XPRA	Prague Stock Exchange
Denmark	XCSE	Nasdaq Nordic Copenhagen
Estonia	XTAL	Nasdaq Baltic Tallinn
Finland	XHEL	Nasdaq Nordic Helsinki
France	XPAR	Euronext Paris
Germany	XBER	Berlin Stock Exchange
Germany	XDUS	Duesseldorf Stock Exchange
Germany	XFRA	Frankfurt Stock Exchange
Germany	XHAM	Hamburg Stock Exchange
Germany	XHAN	Hanover Stock Exchange
Germany	XMUN	Munich Stock Exchange
Germany	XSTU	Stuttgart Stock Exchange
Germany	XETR	Xetra

Country	MIC	Exchange
Greece	ASEX	Athens Exchange
Hungary	XBUD	Budapest Stock Exchange
Iceland	XICE	Nasdaq Nordic Iceland
Ireland	XDUB	Euronext Dublin
Italy	XMIL	Italian Exchange
Latvia	XRIS	Nasdaq Baltic Riga
Lithuania	XLIT	Nasdaq Baltic Vilnius
Luxembourg	XLUX	Luxembourg Stock Exchange
Macedonia	XMAE	Macedonian Stock Exchange
Malta	XMAL	Malta Stock Exchange
Netherlands	XAMS	Euronext Amsterdam
Norway	NOTC	Norwegian Securities Dealers Association
Norway	XOSL	Oslo Bors
Poland	XWAR	Warsaw Stock Exchange
Portugal	XLIS	Euronext Lisbon
Romania	XBSE	Bucharest Stock Exchange
Russia	MISX	Moscow Exchange MICEX-RTS
Russia	RTSX	Russian Trading System
Russia	XPIC	St. Petersburg Currency Exchange
Serbia	XBEL	Belgrade Stock Exchange
Slovak Republic	XBRA	Bratislava Stock Exchange
Slovenia	XLJU	Ljubljana Stock Exchange

Country	MIC	Exchange
Spain	XDRF	AIAF - Fixed Income Market
Spain	XBAR	Barcelona Stock Exchange
Spain	XBIL	Bilbao Stock Exchange
Spain	XMAD	Madrid Stock Exchange
Spain	MABX	Mercado Alternativo Bursatil
Spain	XMCE	Spanish Stock Exchange Interconnection System
Spain	XVAL	Valencia Stock Exchange
Sweden	XSTO	Nasdaq Nordic Stockholm
Sweden	XNGM	Nordic Growth Market
Switzerland	XBRN	Bern Exchange
Switzerland	XSWX	Six Swiss Exchange
Turkey	XIST	Istanbul Stock Exchange
Ukraine	SEPE	Perspektiva Stock Exchange
Ukraine	PFTS	PFTS Stock Exchange
Ukraine	UKEX	Ukrainian Exchange
United Kingdom	XLDN	Euronext London
United Kingdom	XLON	London Stock Exchange
United Kingdom	NEXX	NEX Exchange

Latin America & the Caribbean

Country	MIC	Exchange
Argentina	XBUE	Buenos Aires Stock Exchange
Bahamas	XBAA	Bahamas International Securities Exchange
Barbados	XBAB	Barbados Stock Exchange
Bermuda	XBDA	Bermuda Stock Exchange
Bolivia	XBOL	Bolivian Stock Exchange
Brazil	BVMF	B3 S.A. - Securities, Commodities and Futures Exchange
Cayman Islands	XCAY	Cayman Islands Stock Exchange
Chile	XBCL	Chilean Electronic Exchange
Chile	XSGO	Santiago Stock Exchange
Colombia	XBOG	Colombian Stock Exchange
Costa Rica	XBNV	National Stock Exchange (Costa Rica)
Ecuador	XGUA	Guayaquil Stock Exchange
Ecuador	XQUI	Quito Stock Exchange
El Salvador	XSVA	El Salvador Stock Exchange
Guyana	GSCI	Guyana Stock Exchange
Jamaica	XJAM	Jamaica Stock Exchange
Mexico	XMEX	Mexican Stock Exchange
Panama	XPTY	Panama Stock Exchange
Peru	XLIM	Lima Stock Exchange
Trinidad and Tobago	XTRN	Trinidad & Tobago Stock Exchange
Venezuela	BVCA	Caracas Stock Exchange

Middle East

Country	MIC	Exchange
Algeria	XALG	Algiers Stock Exchange
Bahrain	XBAH	Bahrain Bourse
Egypt	XCAI	Egyptian Exchange
Iran	XTEH	Tehran Stock Exchange
Iraq	XIQS	Iraq Stock Exchange
Israel	XTAE	Tel-Aviv Stock Exchange
Jordan	XAMM	Amman Stock Exchange
Kuwait	XKUW	Kuwait Stock Exchange
Lebanon	XBEY	Beirut Stock Exchange
Oman	XMUS	Muscat Securities Market
Palestine	XPAE	Palestine Exchange
Qatar	DSMD	Qatar Exchange
Saudi Arabia	XSAU	Saudi Stock Exchange
Syria	XDSE	Damascus Securities Exchange
United Arab Emirates	XADS	Abu Dhabi Securities Exchange
United Arab Emirates	XDFM	Dubai Financial Market
United Arab Emirates	DIFX	Nasdaq Dubai

North America

Country	MIC	Exchange
Canada	NEOE	Aequitas NEO Exchange
Canada	XCNQ	Canadian Securities Exchange
Canada	XTSE	Toronto Stock Exchange
Canada	XTSX	TSX Venture Exchange
United States of America	BATS	BATS US Stock Exchange
United States of America	XOTC	Finra OTCBB
United States of America	FINR	FINRA TRACE
United States of America	XNAS	NASDAQ Stock Market
United States of America	XNYS	New York Stock Exchange
United States of America	ARCX	NYSE Arca
United States of America	XASE	NYSE MKT
United States of America	OTCM	OTC Markets Group
United States of America	XPOR	US Portal Exchange

Oceania

Country	MIC	Exchange
Australia	XASX	Australian Securities Exchange
Australia	XNEC	National Stock Exchange of Australia
Fiji	XSPS	South Pacific Stock Exchange
New Zealand	XNZE	NZX

Customisation

EDI is proud to offer the most effective and efficient solutions tailored to meet each individual customer's needs.

We offer a range of customisation options including:

- Delivery-based solutions to complement existing client infrastructure.
- Content provided at the geographical or portfolio holding level.
- Feeds containing particular formats, field content and integrated client level data items.

EDI uses its extensive data research expertise to source, scrub and integrate new client specified data items with existing products and services. For instance, a request from a multinational investment bank to source the DR universe and map it against its underlying share portfolio ultimately led to the development of EDI's successful Depository Receipt Database.

In addition, EDI was the first vendor to successfully launch an ISO 15022 Corporate Action Messaging feed. This enables customers to reduce costs and increase efficiency by removing the need for multiple feed handlers.

Support

Customer Support

Monday – Friday

Open 24 hours

Saturday

12AM - 8AM (GMT)

Sunday

11PM-12AM(GMT)

Call +44 207 324 0020

Email: support@exchange-data.com

Customer support is closed Christmas and New Year's Day.

We aim to acknowledge all queries within an hour of receipt and answer queries within 24 hours where possible.

We will send a progress report if a query is not resolved within that time-frame. We resolve around 95% of customer queries within 24 hours.

All queries sent to our Support department are filtered and dispatched to the relevant department. An IT staff member is engaged in the communication process to resolve complicated technical issues.

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