

Doing data differently





Company Overview

Helping the global financial community make informed decisions through the provision of comprehensive, accurate, timely and affordable securities and economic data services

With more than 30 years' experience, we offer comprehensive and accurate securities reference, corporate actions and pricing data for derivatives, equities, fixed income, and investment funds around the globe. We also cover economic data extensively.

We understand how crucial financial and economic data is and take a different approach as to how we proceed:

- We do not rent data, we sell it
- We do not have onerous redistribution rules
- We customize our services to meet your needs
- We cover all countries – no matter how large or small
- Finally, we offer competitive prices

As a result of our on-going commitment to providing cost-effective and innovative data solutions, while ensuring the highest standards, EDI has achieved the internationally recognized quality and security certifications ISO 9001 and ISO 27001.

Headquartered in the United Kingdom, we have operations in Australia, Canada, Germany, India, Morocco, South Africa, and in the United States.

Our Support Team is available on +44 (0) 207 324 0020, 24 hours a day, Monday to Friday and are closed on Christmas and New Year's Day.



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This product is in partnership with Orbit Financial Technology and EDI

About Orbit Financial Technology

Orbit Financial Technology are a text analytics and AI computing vendor that help global financial institutions to make smarter and more informed decisions.

The company was founded with the aim of developing a combination of the world's first software products and services for the application of sentiment-based text analytics. Our products fully exploit the latest cutting-edge natural language processing, (NLP), Artificial Intelligence (AI), and big data technologies. We provide solutions to support customized computing that have never existed in the financial industry before.

Product Information

China is the second largest economy in the world, and its stock market capitalization is also ranked just next to U.S. Due to the less matured governance and language barrier, it is difficult for foreign investors to understand China A listed companies and the China economy in general. Orbit is launching the earning call transcript dataset with the highest data quality for all types of investors, from long only, proprietary to quantitative funds, from buy-side to sell-side.

Dataset Description

- Coverage: cover all the China A listed companies
- Content:
 - Earning Call Transcripts
 - Public disclosures on broker onsite research
 - Executive official responses on online platforms
- Language: Chinese and English (machine translation + human verification)
- Format: JSON/XML with tags on timestamps, statement, question and answer
- Update frequency: Daily/Real-time
- Delivery: AWS S3

Metadata File Format

Metadata csv contains below columns:

Stockcode
exchangecode
uploadtime
transcript_start_date_time
transcript_end_date_time
transcriptuniqueid
file_name
title_en/title_cn
version_id

typesOfInvestorRelationsActivities**Transcript File Format**

Json file contains below keys:

stockcode – stock ticker of local exchange

exchange – MIC code of Shanghai stock exchange (XSHG) and Shenzhen stock exchange (XSHE)

typesOfInvestorRelationsActivities: ecm and brd (ecm is for the earning call transcript and brd is for broker research disclosure)

transcriptuniqueid – our internal unique ID

transcripttitle – transcript title

nameOfParticipatingUnitAndPersonnel – name of investor participants

time: {

start_time – meeting start date and time

end_time – meeting end date and time, optional

}

Location – meeting location

listedCompanyReceptionistName – name of company participants

content: {

"contentid" – internal unique ID

"contenttype" – statement is for the opening statement from company, question and answer are for the Q&A sessions

"content" – detailed transcript

}

versioned – version of the transcript, all defaulted to be 1 for now

uploadtime – date and time when transcript file is uploaded to Orbit S3 bucket



Customization

EDI is proud to offer the most effective and efficient solutions tailored to meet each individual customer's needs. We offer a range of customization options including:

- Delivery-based solutions to complement existing client infrastructure.
- Content provided at the geographical or portfolio holding level.
- Feeds containing particular formats, field content and integrated client level data items.

EDI uses its extensive data research expertise to source, scrub and integrate new client specified data items with existing products and services. For instance, a request from a multinational investment bank to source the DR universe and map it against its underlying share portfolio ultimately led to the development of EDI's successful Depositary Receipt Database.

In addition, EDI was the first vendor to successfully launch an ISO 15022 Corporate Action Messaging feed. This enables customers to reduce costs and increase efficiency by removing the need for multiple feed handlers.

Support

Customer Support

Monday - Friday
Open 24 hours

Saturday
Support Coverage ends 8am
(GMT)

Sunday
Support Coverage resumes at
11pm (GMT)

**Support Coverage is not
available**
Saturday 8am to Sunday 11pm

Call +44 207 324 0020

Email: support@exchange-data.com

Customer support is closed Christmas and New Year's Day.

We aim to acknowledge all queries within an hour of receipt and answer queries within 24 hours where possible.

We will send a progress report if a query is not resolved within that time-frame. We resolve around 95% of customer queries within 24 hours.

All queries sent to our Support department are filtered and dispatched to the relevant department. An IT staff member is engaged in the communication process to resolve complicated technical issues.

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