

# Doing data differently



**Helping the global financial community make informed decisions through the provision of comprehensive, accurate, timely and affordable securities and economic data services**

With more than 30 years' experience, we offer comprehensive and accurate securities reference, corporate actions and pricing data for derivatives, equities, fixed income, and investment funds around the globe. We also cover economic data extensively.

We understand how crucial financial and economic data is and take a different approach as to how we proceed:

- We do not rent data, we sell it
- We do not have onerous redistribution rules
- We customize our services to meet your needs
- We cover all countries – no matter how large or small
- Finally, we offer competitive prices

As a result of our on-going commitment to providing cost-effective and innovative data solutions, while ensuring the highest standards, EDI has achieved the internationally recognized quality and security certifications ISO 9001 and ISO 27001.

Headquartered in the United Kingdom, we have operations in Australia, Canada, Germany, India, Morocco, South Africa, and in the United States.

Our Support Team is available on +44 (0) 207 324 0020, 24 hours a day, Monday to Friday and are closed on Christmas and New Year's Day.



## Contents

Service Overview.....	4
Delivery.....	4
User Guide.....	5
Documenter – Search and Download Procedures.....	5

## Service Overview

### Save time spent retrieving bond prospectuses and offering circulars

Save precious time spent retrieving fixed income offering documents including bond prospectuses and offering circulars from multiple sources.

Until now, gathering fixed income offering documentation has been consuming and frustrating. With the Fixed Income Documenter, you can gain access to our huge library of fixed income offering documentation quickly, via a simple web-based application.

### Over 600,000 fixed income offering documents at your fingertips

Get access to a bond prospectuses database containing over 600,000 documents on global instruments in the form of:

- Offering circulars
- Bond prospectuses
- Pricing supplements
- Term sheets

Know that the database continually grows as our research team tracks missing documents and newly issued ones.

### Easily search and retrieve fixed income offering documentation

Locate critical fixed income offering documents using ISIN, US Code or Symbol. Filter searches using a combination of country of incorporation, exchange, currency, bond type, issue date / maturity date or using a specified time frame, are ideal in the case of a new issuance.

Use the portfolio checker to quickly find out whether documents are available for your portfolio. If you cannot find the documents you are looking for, you can also submit a request and our team will locate it for you.

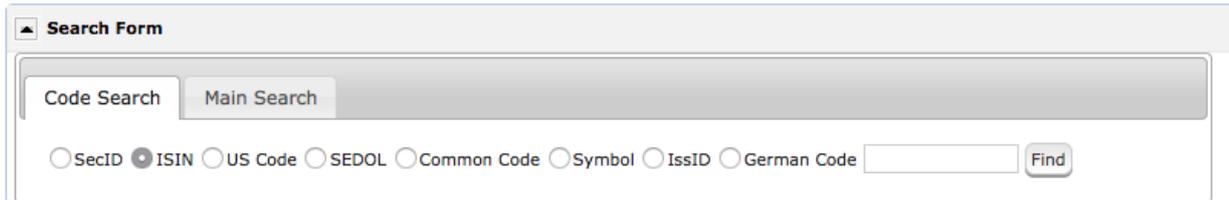
### Delivery

You can either download documents from the web browser or have them pushed in bulk to a FTP account.

## User Guide

### Documenter – Search and Download Procedures

Once you reach <https://www.exchange-data.com/online-service/fidoc/wfi.php>, you'll be shown the following screen:

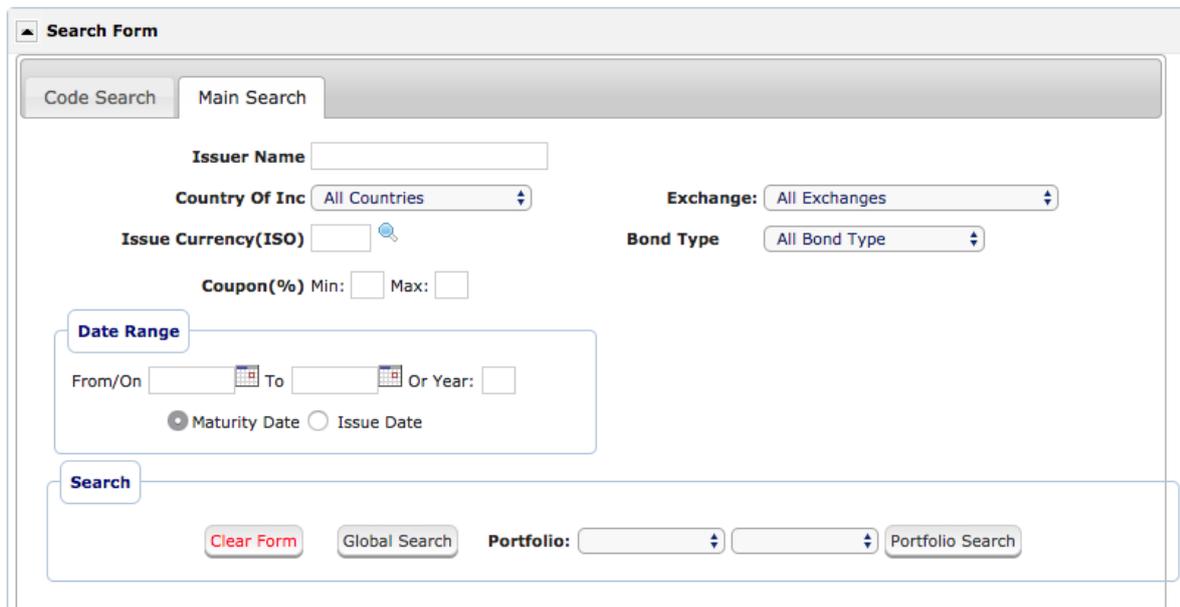


**Search Form**

Code Search | Main Search

SecID  ISIN  US Code  SEDOL  Common Code  Symbol  IssID  German Code

Identifier searches can be carried out here using ISIN, US Code or EDI's unique SecID internal security code. Issuer Name search is also available along with the option of the IssID, EDI's internal issuer code.



**Search Form**

Code Search | Main Search

Issuer Name

Country Of Inc: All Countries   
Exchange: All Exchanges

Issue Currency(ISO)    
Bond Type: All Bond Type

Coupon(%) Min:  Max:

**Date Range**

From/On   To   Or Year:

Maturity Date  Issue Date

**Search**

Portfolio:

The Main Search facility allows further filtering to be included. Use the 'Global' button to carry out your search. The 'Portfolio' option gives the user access to any of their pre-loaded portfolios to check document coverage on.

▲ Search Form

**Download:** \*  

Showing Records: 1-1 of 1
Results Pages: 1 of 1
Items per page: 25 ↓

Page(s): 1

<input type="checkbox"/> All	SecID	ISIN	Document ID	Document 	Document URL	Document Size	Document Type	Language	Issuer Name
<input type="checkbox"/>	<a href="#">1566852</a>	XS0311768591	107503		▼	349382	PR	ENG	Globaldrive Auto Receivables 20

↑ **With selected Download:** [DOCs](#) (All selected DOCs in one zip file) \*

The Security ID click through on all results provides additional details relating to the security to assist with correct identification of the issue.

Clicking on the relevant document File icon will allow you to save your document to a file location of your choice. The check box located on the left-hand side of the screen gives the provision to select multiple results for grouping in a single .zip download. For large volumes of document downloads we can set up an FTP account to enable more streamlined access to the documentation.

Where a large search result is generated the user is able to save their output in .txt or .xls via the icons shown by Download \* button. This provides an overview of each security, enabling the user to assess which documents they may require at a later stage.

The 'Document Request' click through is to allow the user to make individual requests for documents which are currently unavailable. These are sent direct to our support team who will follow up using a ticketing function, designed to action and track each request.



## Customization

EDI is proud to offer the most effective and efficient solutions tailored to meet each individual customer's needs. We offer a range of customization options including:

- Delivery-based solutions to complement existing client infrastructure.
- Content provided at the geographical or portfolio holding level.
- Feeds containing particular formats, field content and integrated client level data items.

EDI uses its extensive data research expertise to source, scrub and integrate new client specified data items with existing products and services. For instance, a request from a multinational investment bank to source the DR universe and map it against its underlying share portfolio ultimately led to the development of EDI's successful Depository Receipt Database.

In addition, EDI was the first vendor to successfully launch an ISO 15022 Corporate Action Messaging feed. This enables customers to reduce costs and increase efficiency by removing the need for multiple feed handlers.

## Support

### Customer Support

**Monday - Friday**  
**Open 24 hours**

**Saturday**  
Support Coverage ends 8am  
(GMT)

**Sunday**  
Support Coverage resumes at  
11pm (GMT)

**Support Coverage is not  
available**  
Saturday 8am to Sunday 11pm

**Call +44 207 324 0020**

Email: [support@exchange-data.com](mailto:support@exchange-data.com)

Customer support is closed Christmas and New Year's Day.

We aim to acknowledge all queries within an hour of receipt and answer queries within 24 hours where possible.

We will send a progress report if a query is not resolved within that time-frame. We resolve around 95% of customer queries within 24 hours.

All queries sent to our Support department are filtered and dispatched to the relevant department. An IT staff member is engaged in the communication process to resolve complicated technical issues.

## United Kingdom - Headquarters

Suite 1, 1 Rochester Mews  
London, NW1 9JB

**Telephone: +44(0) 2073 240 020**

## Jonathan Bloch

Chief Executive Officer

**Cell: +44(0) 7785 550 043**

**Email: j.bloch@exchange-data.com**

## Andrew Sabourin

Head of Sales - UK, Europe and Asia

**Work: +44(0) 2073 240 048**

**Cell: +44(0) 7931 906 569**

**Email: a.sabourin@exchange-data.com**

## Fiona Morf

Business Development Manager

**Cell: +44(0) 7533 172 244**

**Email: f.morf@exchange-data.com**

## Ian Sissons

Business Development Manager

**Cell: +44(0) 7900 003 832**

**Email: i.sissons@exchange-data.com**

## Nora Cervara

Head of Sales - North America

**Cell: +1 732-670-1935**

**Email: n.cervara@exchange-data.com**

## William Cowen

Business Development Manager

**Cell: +1 267-670-2443**

**Email: w.cowen@exchange-data.com**

## John Kirk

Business Development Manager

**Cell: +1 908-768-7815**

**Email: j.kirk@exchange-data.com**

## Nick Castro

Business Development Manager

**Cell: +1 954-261-1628**

**Email: n.castro@exchange-data.com**

## Ilze Gouws

Head of Economic Data & Sales

**Cell: +27 (0) 82 782 3750**

**Email: i.gouws@exchange-data.com**

## Samy Rajendran

Director, International Business Strategy

**Cell: +44(0) 7517 857 896**

**Email: p.rajendran@exchange-data.com**

## Michael Abraham

Business Development Manager

**Cell: +49 160 7188 340**

**Email: m.abraham@exchange-data.com**

## United States

Exchange Data International Inc  
106 Apple Street, Suite 102, Trinton Falls  
NJ 07724, USA

Exchange Data International Inc  
848 Brickell Avenue, Suite PH5 - G41,  
Miami, FL 33131, USA

**Telephone: +1 607 - 238 - 4438**

## Latin America & South East USA

### South Africa

PO Box 2176  
Cape Town 8000

### Morocco

Lot Fouty imm Founty Plaza  
1er étage Agadir Morocco

**Telephone: +212 528 262 013**

### Other Locations

(Incl. Austria, Bulgaria, Croatia, Czech Republic, Estonia, Germany, Hungary, Latvia, Lithuania, Moldova, Poland)