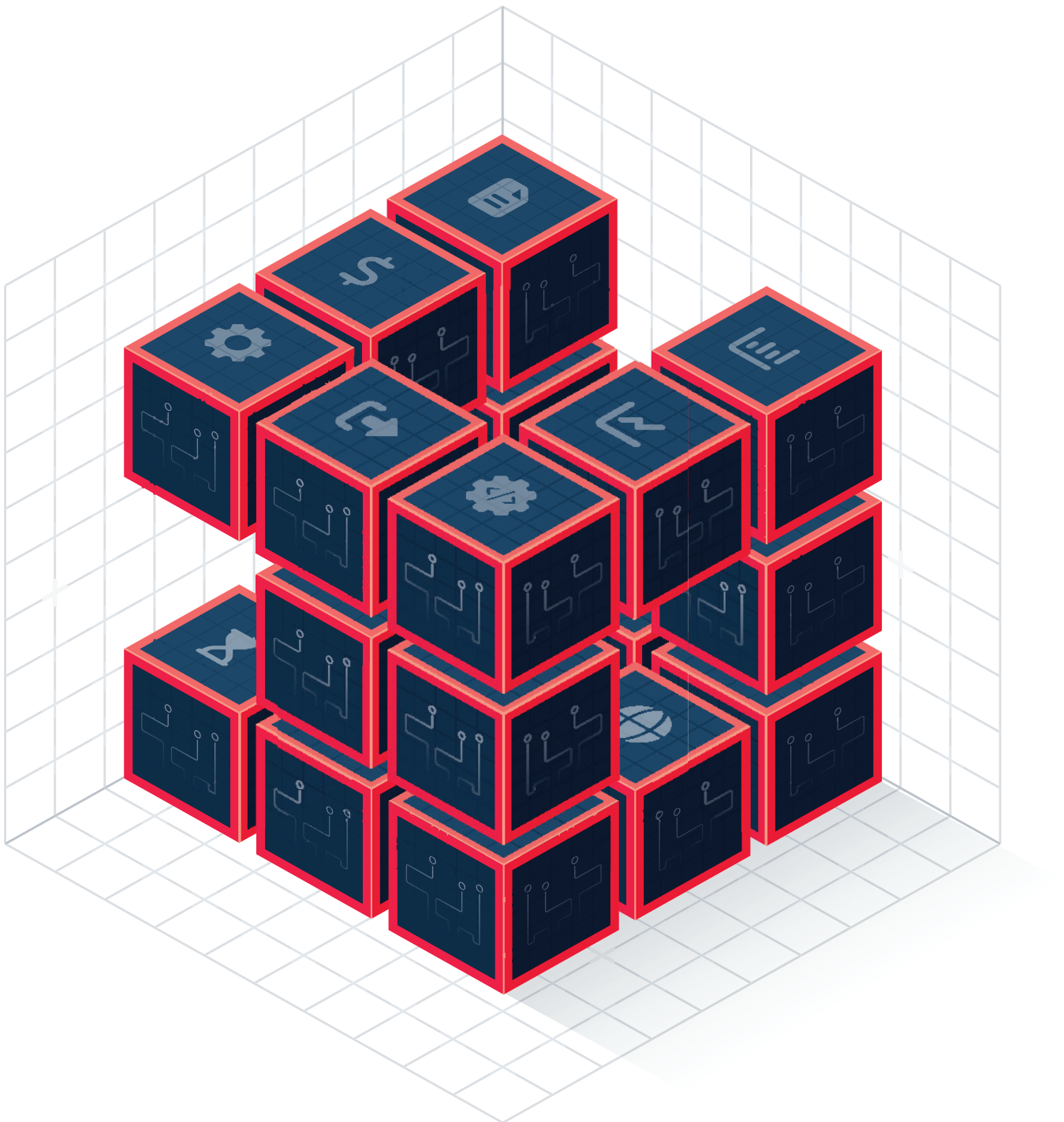


Bespoke Data Offerings



Helping the global financial community make informed decisions through the provision of comprehensive, accurate, timely and affordable securities and economic data services

With more than 30 years' experience, we offer comprehensive and accurate securities reference, corporate actions, pricing, and economic data for derivatives, equities, fixed income, and investment funds around the globe.

We understand how crucial financial and economic data is and take a different approach as to how we proceed:

- We do not rent data, we sell it
- We do not have onerous redistribution rules
- We customize our services to meet your needs
- We cover all countries - no matter how large or small
- Finally, we offer competitive prices

As a result of our on-going commitment to providing cost-effective and innovative data solutions, while ensuring the highest standards, EDI has achieved the internationally recognized quality and security certifications ISO 9001 and ISO 27001.

Headquartered in the United Kingdom, we have operations in Australia, Canada, Germany, India, Morocco, South Africa, and the United States.

Our Support Team is available on +44 (0) 207 324 0020, 24 hours a day, Monday to Friday and closed on Christmas and New Year's Day.



Please note: Please note that the statistics in this brochure are accurate as of 17 April 2026. For the most up-to-date figures, please contact your sales representative.

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Overview

EDI provides bespoke data services that support the creation and maintenance of security reference databases for stock exchanges, asset managers, brokerages, and data providers. We specialize in sourcing, structuring, and maintaining data across listed and unlisted instruments, including complex asset classes such as fixed income securities. By combining advanced data extraction techniques with rigorous validation processes, we deliver accurate, consistent, and timely datasets that meet the operational and analytical needs of financial organizations.

Our services enable firms to outsource data management activities efficiently, reducing internal operational burden and associated costs while maintaining high data quality standards. EDI's approach integrates domain expertise with scalable processes to manage large volumes of structured and unstructured data from diverse sources. Clients benefit from transparent delivery, adaptable data models, and frameworks designed to support ongoing data maintenance, coverage expansion, and evolving business requirements.

Why choose EDI's Bespoke Data Services?

1. Proven data quality and technical expertise

- **In-House capabilities:**

Our IT and data analysis teams manage the full data lifecycle, including extraction, processing, and validation. This ensures that all datasets are accurate, consistent, and suitable for operational and analytical use.

2. Intellectual Property Ownership

- **Full transparency:**

Clients retain complete ownership of all web scraping code, scripts, and methodologies developed during the engagement.

- **No vendor dependency:**

Unlike providers that retain control over proprietary tools, we provide unrestricted access to all deliverables, enabling long-term independence.

- **Scalable and reusable architecture:**

Data extraction frameworks are designed using modular components, allowing efficient scaling and adaptation to new data requirements.

3. Customized Service Agreements

- **Tailored data delivery:**

Services are structured around each client's specific data requirements, ensuring alignment with internal workflows and coverage needs.

- **Flexible Engagement Models:**

We support ongoing data collection, one-time extractions, and custom automation, with commercial terms adapted to the scope and duration of each engagement.

4. Rapid Turnaround Times

- **Delivery aligned to SLAs:**

We operate against defined Service Level Agreements to ensure consistent and timely data delivery.

- **Optimized data refresh cycle:**

Automated scheduling enables data collection at frequencies aligned with client requirements, ensuring access to current and relevant information.

5. Dedicated Development Team

- **Specialized python expertise:**
Our developers focus on web data extraction using established frameworks, including Scrapy, BeautifulSoup, Selenium, and Playwright.
- **Continuous performance optimization:**
Our team constantly refines scraping techniques to maintain performance and efficiency.
- **Scalable data processing:**
Infrastructure supports high-volume data collection through parallel processing and multi-threading, ensuring consistent performance as demand increases.
- **Dedicated delivery:**
Assigned technical resources provide accountability and maintain consistent execution across all project stages.

6. Advanced Monitoring & Support

- **Proactive monitoring:**
Automated logging and alerting track all data collection activities, enabling rapid identification and resolution of issues.
- **Structured support model:**
Tiered support with defined response times and escalation paths ensures effective issue management.

7. Trusted by Global Enterprises

- **Established industry coverage:**
We support organizations across financial markets, including exchanges, asset managers, and investment firms.
- **Long-term client relationships:**
Our focus on consistency, transparency, and delivery standards supports ongoing partnerships with global clients.

EDI provides a disciplined, transparent approach to data management, enabling organizations to maintain accurate, scalable, and independently controlled datasets.

Capabilities

EDI combines domain-specific and technical expertise to support complex data requirements across financial markets.

Our capabilities include:

- Analysis of complex data flows
- Implementation of robust data controls
- Adaptation of data models and supporting software as required
- Structuring of activities into defined processes to support efficient updates

EDI manages securities administration and market data across a wide range of primarily paper-based sources. This enables efficient handling of large volumes of data while maintaining consistency in data processing.

We maintain a clear understanding of client financial data requirements and ensure that delivered data aligns with defined needs and processes.

Market Context and Opportunity

Exchange Data International (EDI) specializes in financial information and provides in-depth reference and market data management expertise. EDI's service includes constructing and overseeing large financial data warehouses.

Through its proprietary database, EDI delivers securities information to data providers, software vendors, banks, stockbrokers, and other financial institutions. This information primarily relates to securities management and the specific details of corporate actions for companies listed on global stock exchanges.

EDI has a robust global presence with operations in India and Morocco, where teams interpret and analyze financial data from over 120 countries. The company has offices in:

- Kolkata with 27 staff members
- Vellore with 195 staff members
- Morocco with 60 staff members
- Trichy with 180 staff members

Outsourcing financial data services allows third-party companies to outsource the creation and upkeep of their core data products to EDI. These facilities are also available to companies providing niche financial information products.

EDI's management has navigated shifts in the capital markets and has developed processes, systems, and software tools to meet rapidly growing demand. With the ability to monitor reference data and corporate actions from disparate sources, combined with intrinsic legal knowledge of the operations, EDI has developed its database.

EDI's staff are experts in financial data. All processes are fully documented, and any changes or updates are reflected promptly in procedure manuals to maintain accuracy and up-to-date information.

Maintaining a security reference database can be tedious and expensive. Companies that outsource these tasks to EDI receive the data promptly and cost-effectively. Outsourcing can therefore be more cost-efficient than managing these activities in-house.

EDI's primary clients are niche financial data specialists serving asset management firms and private investors. These clients turn to EDI as they expand their businesses and require scalable support. They need a partner that understands the language of financial information data while helping them manage costs effectively.

Several companies have used EDI's expertise for activities such as:

- Extensive sourcing of fixed income documents and extraction of terms and conditions for an evaluated pricing company
- Timely updating of quarterly, half-yearly, and annual results for publicly traded companies in the UK, Australia, New Zealand, and companies included in major European, US, Canadian, and Far Eastern indices
- Remote updating of broker recommendations, executive changes, director's dealings, major shareholders, and newspaper tips from exchange filings and other sources for an internet content provider. Clients, particularly in the UK, also benefit from the time difference with India, which supports updates by the start of their business day
- Transcription of investor, pool, and servicing reports for CDO, MBS, and ABS securities into templates provided by insurance companies

Process

EDI requires a detailed client specification to prepare an accurate quotation for outsourcing activities. The process begins with an internal review, during which EDI provides guidance to clarify any ambiguity. Clients are typically encouraged to visit EDI's Indian facilities to gain a clear understanding of operations.

Delivery of Data

Data can be transmitted to EDI's Indian location electronically via SFTP or email, or physically through courier in the form of DVDs or paper. Where required, EDI can establish a secure SFTP site to support structured and efficient data transfer.

Contractual and Legal Issues

For US-based third parties, contracts are concluded with Exchange Data International Inc., a Delaware-incorporated entity, and are governed by New York State law.

For third parties outside the US, contracts are concluded with Exchange Data International Limited, incorporated in England and Wales, and are governed by English law.

Data Model Excellence

EDI's data models and modeling techniques form a core part of its operations. Key personnel draw on extensive business and technical experience in their development and maintenance.

The modular design of the Worldwide Corporate Actions (WCA) database addresses limitations of legacy systems. It supports modifications and additions without disruption to existing structures, particularly when incorporating new securities and events.

Commercial and Governance

Payment Terms

EDI invoices its services in either Dollars or Pounds Sterling every month, with a standard payment term of 30 days.

Intellectual Property Protection

EDI prioritizes the protection of its clients' intellectual property. To ensure this, a distinct separation or 'Chinese wall' is maintained between different teams. Every staff member is bound by employment agreements that emphasize the importance of respecting intellectual property rights and maintaining confidentiality.

Technical Expertise

Efficient Processes

The Worldwide Corporate Actions (WCA) mandate dictates that data must be incorporated into the system within 24 hours of its reception, ensuring minimal errors.

This efficiency stems from EDI's extensive experience managing Corporate Action information for over 6,000 Indian companies, where disclosures were traditionally paper-based and sourced from over 40 distinct channels.

To cater to WCA's needs, these processes were expanded, refined, and adapted to manage data for over 1 million securities within 24 hours, while maintaining an error rate of less than 0.5%.

Unique Coverage

EDI's experienced team of approximately 180 professionals diligently manages and updates the WCA database, which includes:

285	Exchanges
35	Instrument types
102,843	Equity Shares
17,346	Exchange Traded Funds
1,295,556	Bonds
350,000+	Covered Warrants
7,517	Depository Receipts
306,803	Mutual Funds
2,143	Warrants

Collectively, they add over 660,000 events monthly, pulling from more than 700 distinct sources.

Coding Coverage

Focusing on manual validations and updates, the Cross-coding matrix for securities covers several identifiers, including ISIN, US code, Valoren, Common code, WKN code, Local code, and four of Bloomberg's Open Symbology Identifiers. This system provides coding coverage of nearly 98% across all instruments.

Training and Expertise

Given the niche nature of Market Data information, finding readily available experts is uncommon. All recruits at EDI undergo intensive three-month in-house training. This immersive experience equips them with a comprehensive understanding of all aspects of market data.

Experience

Our policy ensures the in-house development of all software required for the maintenance of our proprietary database. The long-serving IT staff have given EDI unique technical knowledge to allow numerous online validations, faster modifications to meet the requirements of the Data team and speedy changes to clients' requests or changes in the market.

Vellore and Trichy

In Vellore and Trichy, our offices have highly specialized teams of data analysts. Supported by state-of-the-art technology, these analysts' sources, standardize, and input a wide range of financial data. Both offices operate 24 hours a day to ensure that all data is captured as soon as it is released.

Kolkata

In Kolkata, the team sources and translates information from Japanese, Chinese, Thai and Korean to English while providing client support, ensuring EDI's 24-hour support line is always available.

Agadir

In Agadir, a team of 60 professionals serves as data analysts and translators. This in-house team possesses a deep understanding of complex financial terminology and has extensive experience in sourcing and translating financial notices and news from eight different languages into English. Additionally, they handle translation projects from various sources daily.

Case Studies

EDI's bespoke data offerings are designed to address complex, real-world data challenges across the global financial ecosystem.

Whether clients need to scale coverage, improve data accuracy, or onboard new datasets quickly, we combine deep domain expertise with flexible delivery models to create tailored solutions that deliver measurable results.

The following case studies highlight how we help clients expand their data capabilities, improve operational efficiency, and unlock new business opportunities.

Scaling global financial coverage

Client: Web-based content provider

Challenge

The client needed to expand financial results coverage from 2,400 UK companies to 6,500 companies across 23 countries.

Approach

EDI deployed a dedicated team to monitor global regulatory sources, extract key financial data including profit and loss, balance sheet, and cash flow, and standardize outputs to the client's specifications.

Outcome

- Coverage increased nearly threefold
- Supported new business acquisition
- Expanded into additional datasets including corporate actions and economic data

Structured event data at a scale

Client: Global financial events data provider

Challenge

The client required structured data on earnings, meetings, and announcements across North America, Asia, and Europe.

Approach

EDI implemented a dedicated analyst team with direct access to the client's systems, ensuring accurate extraction and structured delivery of event data aligned with predefined templates.

Outcome

- Coverage expanded to over 6,900 companies globally
- Improved timeliness and consistency of delivery
- Strengthening the client's market offering

Rapid data provider replacement

Client: Share buyback analytics firm

Challenge

The client's previous data provider ceased operations, creating an immediate gap in critical data processing.

Approach

EDI assembled and deployed a specialist team within one week, delivering buyback data and executive profile information.

Outcome

- Immediate restoration of business continuity
- Enhanced dataset compared to previous provider
- Strengthened long-term client confidence

High-Volume Data Processing

Client: Financial technology provider

Challenge

The client needed to extract structured data from complex Form 5500 reports but lacked the internal resources to scale efficiently.

Approach

EDI deployed a trained analyst team to process and structure large volumes of data accurately and efficiently.

Outcome

- Processed over 100,000 reports annually
- Improved turnaround time and accuracy
- Enabled scalable data operations

National identifier data collection

Client: German financial services firm

Challenge

The client needed to source national identifiers for a portfolio of securities. Due to the complexity and fragmented nature of the data, they required a reliable and scalable approach to collect and deliver this information.

Approach

EDI assigned a dedicated team of data analysts to monitor relevant sources daily, extract the required identifiers, and format the data in line with the client's specifications. Delivery was managed securely via SFTP in accordance with agreed service levels.

Outcome

- Daily delivery of accurate national identifier data
- Improved data consistency across the client's portfolio
- Enabled timely and reliable downstream data usage



Customization

EDI is proud to offer the most effective and efficient solutions tailored to meet each individual customer's needs. We offer a range of customization options including:

- Delivery-based solutions to complement existing client infrastructure.
- Content delivered at the geographical or portfolio holding level.
- Feeds delivered in various formats, field content and integrated client level data items.

EDI uses its extensive data research expertise to source, scrub and integrate new client specified data items with existing products and services. For instance, a request from a multinational investment bank to source the DR universe and map it against its underlying share portfolio ultimately led to the development of EDI's successful Depository Receipt Database.

In addition, EDI was the first vendor to successfully launch an ISO 15022 Corporate Action Messaging feed. This enables customers to reduce costs and increase efficiency by removing the need for multiple feed handlers.

Support

Customer Support

Monday - Friday
Open 24 hours

Saturday
Support Coverage ends 8am
(GMT)

Sunday
Support Coverage resumes at
11pm (GMT)

**Support Coverage is not
available**
Saturday 8am to Sunday 11pm

Call +44 207 324 0020

Email: support@exchange-data.com

Customer support is closed on Christmas and New Year's Day.

We aim to acknowledge all queries within an hour of receipt and answer queries within 24 hours where possible.

We will send a progress report if a query is not resolved within that timeframe. We resolve around 95% of customer queries within 24 hours.

All queries sent to our Support department are filtered and dispatched to the relevant department. An IT staff member is engaged in the communication process to resolve complicated technical issues.

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