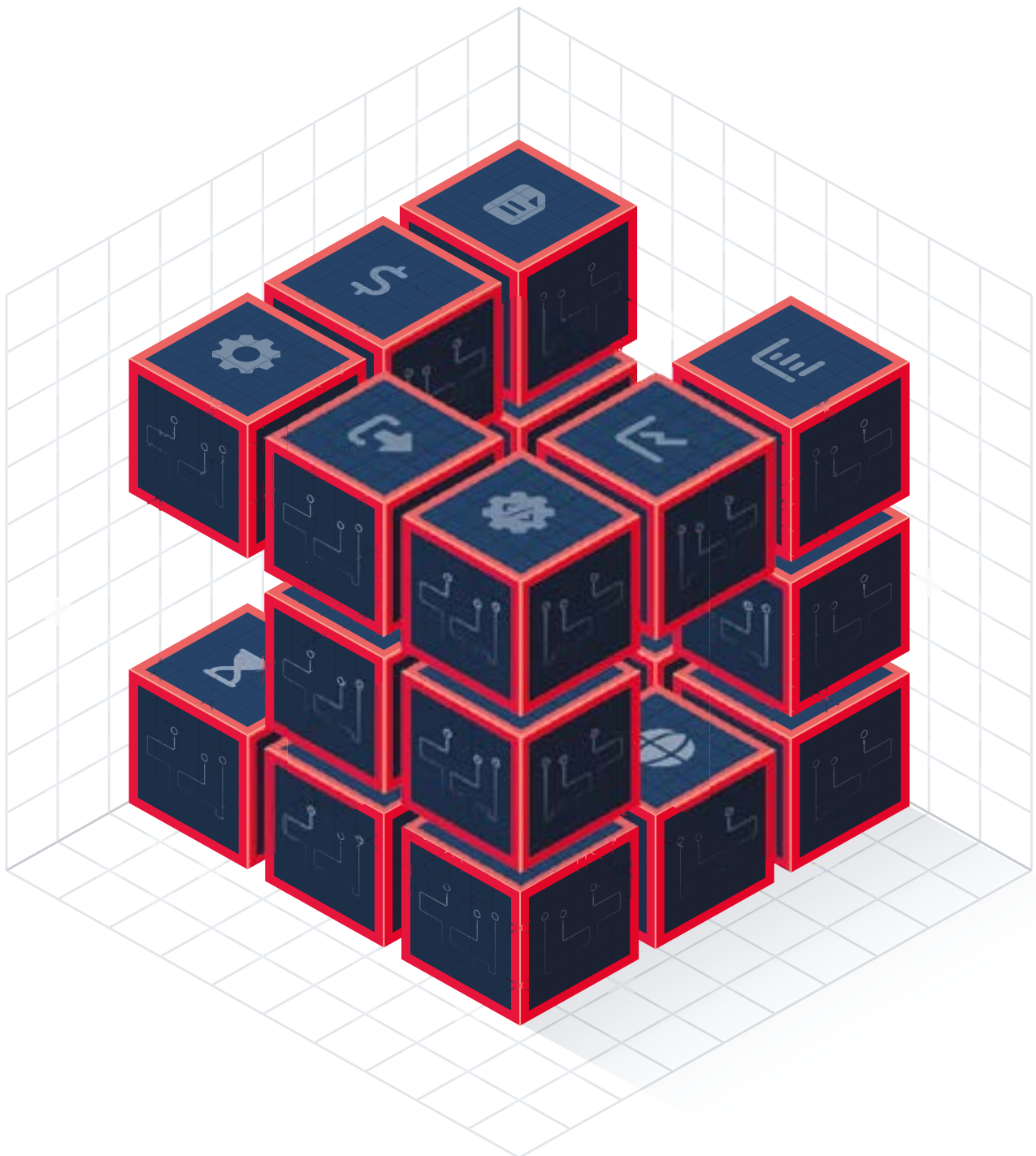


Shares Outstanding and Free Float



Helping the global financial community make informed decisions through the provision of comprehensive, accurate, timely and affordable securities and economic data services

With more than 30 years' experience, we offer comprehensive and accurate securities reference, corporate actions and pricing data for derivatives, equities, fixed income, and investment funds around the globe. We also cover economic data extensively.

We understand how crucial financial and economic data is and take a different approach as to how we proceed:

- We do not rent data, we sell it
- We do not have onerous redistribution rules
- We customize our services to meet your needs
- We cover all countries - no matter how large or small
- Finally, we offer competitive prices

As a result of our on-going commitment to providing cost-effective and innovative data solutions, while ensuring the highest standards, EDI has achieved the internationally recognized quality and security certifications ISO 9001 and ISO 27001.

Headquartered in the United Kingdom, we have operations in Australia, Canada, Germany, India, Morocco, South Africa, and the United States.

Our Support Team is available on +44 (0) 207 324 0020, 24 hours a day, Monday to Friday and closed on Christmas and New Year's Day.



Please Note: The statistics of this brochure are valid up to 16/03/2026. Request updated figures from your sales representative.

Contents

Introduction	4
Worldwide Shares Outstanding (WSO)	4
Official Shares Outstanding	4
Adjusted Shares Outstanding	4
Data Coverage for Shares Outstanding	5
Official Shares Outstanding	5
Adjusted Shares Outstanding	5
Shares Outstanding Exchange Coverage, Update Frequencies & Treasury Shares	6
Africa	6
Asia	6
Europe	7
Latin America & the Caribbean	8
Middle East	9
North America	9
Oceania	9
Free Float Service	10
Free Float Region Exchange Coverage	10
Africa	10
Asia	11
Europe	11
Latin America & the Caribbean	13
Middle East	13
North America	14
Oceania	14

Introduction

Access to accurate and comprehensive reference data is essential for effective investment analysis, benchmarking, and portfolio management. EDI provides high-quality market data solutions designed to support financial institutions, data vendors, and investment professionals with reliable and transparent information across global exchanges.

This brochure outlines EDI's Shares Outstanding and Free Float services, providing extensive coverage across international markets together with the detailed security-level information required for accurate market analysis and index calculations.

Worldwide Shares Outstanding (WSO)

The number of shares outstanding, shown on a company's balance sheet under the heading "Capital Stock," is used to calculate key metrics including market capitalization, earnings per share (EPS), and shareholding stakes for regulatory reporting purposes.

EDI's Worldwide Shares Outstanding service comprises two data sets:

- Official Shares Outstanding
- Adjusted Shares Outstanding

The Worldwide Shares Outstanding service provides up-to-date figures from over 100 countries worldwide, enabling companies to efficiently calculate figures required for exchange regulations and portfolio holding levels.

Both datasets are available via SFTP connection, EDI's online platform, or API (developer.exchange-data.com).

There are several types of Shares Outstanding:

- **Outstanding (OUT):** The number of shares issued. This may or may not include shares held in treasury or trust.
- **Issued (ISS):** The number of shares that have been issued and are available to the public. This represents the total shares in issue for the issuer.
- **Free Float (FFL):** The number of shares outstanding that are available for public trading. Free float equals issued shares minus closely held shares.

Official Shares Outstanding

EDI captures official figures from stock exchanges and company websites, providing updated figures as soon as they become available from the official source. The frequency of official updates varies from market to market, ranging from daily to annual updates.

Adjusted Shares Outstanding

As corporate actions may occur between official updates and can significantly impact the number of shares outstanding, EDI has developed an additional feed of adjusted shares outstanding values.

Following the events below, EDI adjusts the shares' outstanding figures and then reverts to the official figures once they have been published:

- Bonus
- Bonus Rights
- Buyback
- Capital Reduction
- Consolidation
- Conversion
- Demerger
- Divestment
- Entitlement
- Redemption
- Rights
- Sub-division

Armed with the most current information, customers can calculate up-to-date market capitalization figures and ensure they have fulfilled all regulatory requirements based on ownership percentages.

Data Coverage for Shares Outstanding

EDI's Worldwide Shares Outstanding service delivers comprehensive security-level coverage designed to support market capitalization calculations, regulatory reporting, index analysis, and portfolio management.

The datasets include detailed issuer, exchange, security, and corporate action information for both Official and Adjusted Shares Outstanding, enabling customers to maintain accurate and up-to-date reference data across global markets.

Official Shares Outstanding

Issuer

- Issuer name
- Country of Incorporation

Shares Outstanding

- Update Date
- Effective Date
- Old & New Shares Outstanding figures

Security Exchange

- MIC
- Exchange Code
- Exchange Name
- Primary Exchange
- Country of Market/Exchange

Security

- Security ID
- Security Description
- Security Type
- ISIN
- US Code
- Par Value
- Currency

Adjusted Shares Outstanding

Issuer

- Issuer name

Security Exchange

- Listing Country
- Trading Currency
- Listing Exchange

Corporate Action

- Event ID
- Event Type
- Effective Date
- Old & New Ratios
- Old & New Shares Outstanding Figures

Security Exchange

- Security ID
- Security Description
- Security Type
- ISIN
- Currency

Shares Outstanding Exchange Coverage, Update Frequencies & Treasury Shares

Africa

Country	Exchange	Update Frequently	Treasury Shares Include
Algeria	Algiers Stock Exchange	Monthly	Unknown
Botswana	Botswana Stock Exchange	Weekly	Unknown
Egypt	XCIA Egyptian Stock Exchange	Monthly	Yes
Ghana	Ghana Stock Exchange	Monthly	Yes
Ivory Coast	Regional Stock Exchange of West Africa	Monthly	Unknown
Kenya	Nairobi Security Exchange	Daily	Unknown
Malawi	Malawi Stock Exchange	Daily	No
Mauritius	Stock Exchange of Mauritius	Monthly	Unknown
Morocco	Casablanca Stock Exchange	Weekly	Yes
Namibia	Namibia Stock Exchange	Weekly	No
Nigeria	Nigeria Stock Exchange	Weekly	No
Rwanda	Rwanda Stock Exchange	Yearly	Unknown
Seychelles	Seychelles Stock Exchange	Monthly	No
South Africa	Equity Express Stock Exchange	Monthly	No
South Africa	Johannesburg Stock Exchange	Daily	Yes
South Africa	ZAR X	Monthly	Yes
Swaziland	Eswatini Stock Exchange	Weekly	Unknown

Asia

Country	Exchange	Update Frequently	Treasury Shares Include
Bangladesh	Chittagong Stock Exchange	Monthly	No
Bangladesh	Dhaka Stock Exchange	Monthly	No
Bhutan	Royal Securities Exchange of Bhutan	Monthly	Unknown
Cambodia	Cambodia Securities Exchange	Monthly	No
China	Shanghai Stock Exchange	Monthly	Yes
China	Shenzhen Stock Exchange	Monthly	Yes
Hong Kong	Hong Kong Stock Exchange	Daily	Yes
India	BSE Ltd.	Daily	No
India	National Stock Exchange of India	Weekly	Yes
Japan	Japan Exchange Group	Daily	No
Kazakhstan	Kazakhstan Stock Exchange	Monthly	No
Korea (South)	Korea Stock Exchange	Daily	Yes
Korea (South)	KOSDAQ	Daily	Yes
Kyrgyzstan	Kyrgyzstan Stock Exchange	Monthly	No
Laos	XLAO Lao Securities Exchange	Monthly	No
Malaysia	Malaysian Exchange	Monthly	Yes

Myanmar	Yangon Stock Exchange	Monthly	Unknown
Mongolia	Mongolian Stock Exchange	Monthly	Yes
Nepal	Nepal Stock Exchange	Monthly	No
Pakistan	Pakistan Stock Exchange	Daily	No
Philippines	Philippine Stock Exchange	Monthly	Yes
Singapore	Singapore Exchange	Monthly	Yes
Sri Lanka	Colombo Stock Exchange	Daily	Unknown
Taiwan	Taipei Exchange	Daily	Yes
Taiwan	Taiwan Stock Exchange	Daily	Yes
Thailand	Stock Exchange of Thailand	Daily	Yes
Vietnam	Hanoi Stock Exchange	Daily	No
Vietnam	Ho Chi Minh Stock Exchange	Weekly	No

Europe

Country	Exchange	Update Frequently	Treasury Shares Include
Armenia	NASDAQ OMX Armenia	Monthly	No
Austria	Vienna Stock Exchange	Monthly	Yes
Belgium	Brussels Stock Exchange	Daily	Yes
Bosnia and Herzegovina	Banja Luka Stock Exchange	Daily	Yes
Bosnia and Herzegovina	Sarajevo Stock Exchange	Monthly	Yes
Bulgaria	Bulgarian Stock Exchange – Sofia	Weekly	No
Channel Islands	Channel Islands Stock Exchange	Monthly	Unknown
Croatia	Zagreb Stock Exchange	Daily	Yes
Cyprus	Cyprus Stock Exchange	Monthly	No
Czech Republic	Prague Stock Exchange	Monthly	Yes
Denmark	Nasdaq Copenhagen	Monthly	No
Estonia	Tallinn Stock Exchange	Weekly	Yes
Finland	Nasdaq Helsinki	Monthly	No
France	Euronext Paris	Daily	Yes
Georgia	Georgian Stock Exchange	Monthly	No
Germany	WM	Daily	Yes
Greece	Euronext Athens	Weekly	Yes
Guernsey, C.I.	The International Stock Exchange	Monthly	Yes
Hungary	Budapest Stock Exchange	Monthly	Yes
Iceland	Nasdaq Iceland	Monthly	No
Ireland	Euronext Dublin	Weekly	No
Italy	Italian Exchange	Daily	No
Jersey	The International Stock Exchange	Monthly	Yes
Latvia	Nasdaq Riga	Weekly	No
Lithuania	Nasdaq Vilnius	Weekly	Yes
Luxembourg	Luxembourg Stock Exchange	Monthly	No

Macedonia	Macedonian Stock Exchange	Monthly	Yes
Malta	Malta Stock Exchange	Weekly	No
Montenegro	Montenegro Stock Exchange	Monthly	Yes
Netherlands	NYSE Euronext Amsterdam	Daily	Yes
Norway	Oslo Stock Exchange	Daily	Yes
Poland	Warsaw Stock Exchange	Daily	No
Portugal	NYSE Euronext Lisbon	Daily	Yes
Romania	Bucharest Stock Exchange	Daily	No
Russia	Moscow Exchange MICEX-RTS	Daily	Yes
Serbia	Belgrade Stock Exchange	Monthly	Yes
Slovakia	Bratislava Stock Exchange	Monthly	Yes
Slovenia	Ljubljana Stock Exchange	Daily	Yes
Spain	Madrid Stock Exchange	Monthly	Yes
Sweden	Nasdaq Stockholm	Monthly	No
Sweden	Nordic Growth Market	Monthly	No
Sweden	Spotlight Stock Market	Weekly	Yes
Switzerland	Bern Exchange	Monthly	No
Turkey	Istanbul Stock Exchange	Daily	Unknown
Ukraine	Ukrainian Exchange	Daily	No
United Kingdom	London Stock Exchange	Daily	No

Latin America & the Caribbean

Country	Exchange	Update Frequently	Treasury Shares Include
Argentina	Buenos Aires Stock Exchange	Monthly	No
Bahamas	Bahamas International Stock Exchange	Weekly	No
Barbados	Barbados Stock Exchange	Monthly	No
Bermuda	Bermuda Stock Exchange	Monthly	No
Bolivia	Bolivian Stock Exchange	Monthly	No
Brazil	B3 S.A. - Securities, Commodities and Futures Exchange	Weekly	Yes
Cayman Islands	Cayman Islands Stock Exchange	Monthly	Yes
Chile	Bolsa de Comercio de Santiago	Monthly	No
Colombia	Colombian Stock Exchange	Monthly	No
Costa Rica	National Stock Exchange (Costa Rica)	Monthly	Yes
Curacao	Dutch Caribbean Securities Exchange	Monthly	Yes
Ecuador	Guayaquil Stock Exchange	Monthly	No
Ecuador	Quito Stock Exchange	Monthly	Yes
El Salvador	El Salvador Stock Exchange	Monthly	No
Guyana	Guyana Stock Exchange	Monthly	Yes
Jamaica	Jamaica Stock Exchange	Monthly	Unknown
Mexico	Mexican Stock Exchange	Daily	No
Panama	Panama Stock Exchange	Weekly	No

Paraguay	Asuncion Stock Exchange	If&When	Yes
Peru	Lima Stock Exchange	Weekly	No
Trinidad and Tobago	Trinidad and Tobago Stock Exchange	Weekly	Yes
Venezuela	Caracas Stock Exchange	Monthly	Yes

Middle East

Country	Exchange	Update Frequently	Treasury Shares Include
Bahrain	Bahrain Stock Exchange	Weekly	No
Iraq	Iraq Stock Exchange	Weekly	No
Israel	Tel-Aviv Stock Exchange	Daily	No
Jordan	Amman Stock Exchange	Monthly	Yes
Kuwait	Kuwait Stock Exchange	Monthly	No
Lebanon	Beirut Stock Exchange	Monthly	Yes
Oman	Muscat Securities Market	Monthly	No
Palestine	Palestine Stock Exchange	Monthly	No
Qatar	Qatar Exchange	Monthly	No
Saudi Arabia	Tadawul Stock Exchange	Monthly	Yes
Syria	Damascus Securities Exchange	Weekly	No
United Arab Emirates	Abu Dhabi Securities Exchange	Monthly	Unknown
United Arab Emirates	Dubai Financial Market	Monthly	Yes

North America

Country	Exchange	Update Frequently	Treasury Shares Include
Canada	Canadian Securities Exchange	Monthly	Yes
Canada	Toronto Stock Exchange	Daily	Yes
Canada	TSX Venture Exchange	Daily	Yes
United States of America	OTC Markets Group	Daily	No
United States of America	SEC filings	Daily	No

Oceania

Country	Exchange	Update Frequently	Treasury Shares Include
Australia	Australian Security Stock Exchange	Daily	No
Australia	National Stock Exchange of Australia	Monthly	No

Free Float Service

The free float of a public company is the percentage of shares that are freely available to the investing public. It is a measure of how many shares are reasonably liquid.

Most indices are adjusted based on companies' free float, meaning companies are weighted by the total value of shares that are available to portfolio investors, rather than by total market capitalization. Providing a benchmark that more closely reflects what money managers can buy is highly useful for performance measurement.

To complement its Shares Outstanding service, EDI offers Free Float Data from over 170 exchanges around the globe, while continuing to monitor markets where data is not currently available. We review the service coverage regularly and add markets as and when they become available.

For each market, EDI provides the specific definition of Free-Floating Shares. Clients can purchase each data set separately and, where historical data is available, it can be purchased on a per-year basis. The data contains as much detailed information as possible, such as ISIN and Issuer Name, to enable clear identification of each individual security.

Free Float Region Exchange Coverage

Below is the current information on our Free Float coverage by region.

Africa

Country	Country Code	Exchange	MIC
Algeria	DZ	Algiers SE	XALG
Botswana	BW	Botswana SE	XBOT
Cape Verde	CV	Cape Verde SE	XBVC
Egypt	EG	Egypt SE	XCAI
Eswatini (formerly Swaziland)	SZ	Eswatini SE	XSWA
Ghana	GH	Ghana SE	XGHA
Ivory Coast	CI	Regional SE of West Africa	XBRV
Kenya	KE	Nairobi SE	XNAI
Malawi	MW	Malawi SE	XMSW
Mauritius	MU	SE of Mauritius	XMAU
Morocco	MA	Casablanca SE	XCAS
Namibia	NA	Namibian SE	XNAM
Nigeria	NG	Nigerian SE	XNSA
Rwanda	RW	Rwanda SE	RSEX
Seychelles	SC	Seychelles Securities Exchange	TRPX
South Africa	ZA	Cape Town SE (incl. A4X)	4AXE
South Africa	ZA	Johannesburg SE	XJSE
South Africa	ZA	A2X markets	A2XX
South Africa	ZA	Equity Express Securities Exchange	EESE
Tanzania	TZ	Dar Es Salaam SE	XDAR
Tunisia	TN	Tunis SE	XTUN
Uganda	UG	Uganda Securities Exchange	XUGA
Zimbabwe	ZW	Victoria Falls SE	VFEX
Zimbabwe	ZW	Zimbabwe SE	XZIM

Asia

Country	Country Code	Exchange	MIC
Bangladesh	BD	Chittagong SE	XDHA
Bangladesh	BD	Dhaka SE	XCHG
Cambodia	KH	Cambodia SE	XCSX
China	CN	Beijing SE	BJSE
China	CN	Shanghai SE	XSHG
China	CN	Shenzhen SE	XSHE
Hong Kong	HK	Hong Kong SE	XHKG
India	IN	Bombay SE (BSE)	XBOM
India	IN	National SE (NSE)	XNSE
India	IN	Metropolitan SE of India	MCXX
Indonesia	ID	Indonesia SE	XIDX
Japan	JP	Japan Exchange Group	XJPX
Japan	JP	Fukuoka SE	XFKA
Japan	JP	Nagoya SE	XNGO
Japan	JP	Sapporo SE	XSAP
Kazakhstan	KZ	Astana International Exchange	AIXK
Kazakhstan	KZ	Kazakhstan SE	XKAZ
Korea (South)	KR	Korea SE	XKRX
Korea (South)	KR	Korea New Exchange	XKON
Korea (South)	KR	KOSDAQ	XKOS
Laos	LA	Lao Security Exchange	XLAO
Malaysia	MY	Bursa Malaysia	XKLS
Maldives	MV	Maldives SE	MALX
Mongolia	MN	Mongolia SE	XULA
Myanmar	MM	Yangon SE	MSEC
Nepal	NP	Nepal SE	XNEP
Pakistan	PK	Pakistan SE	XKAR
Philippines	PH	Philippine SE	XPHS
Singapore	SG	Singapore Exchange Limited	XSES
Sri Lanka	LK	Colombo SE	XCOL
Taiwan	TW	Taipei SE	ROCO
Taiwan	TW	Taiwan SE	XTAI
Thailand	TH	The SE of Thailand	XBKK
Vietnam	VN	Hanoi SE	HSTC
Vietnam	VN	Hochimihn SE	XSTC

Europe

Country	Country Code	Exchange	MIC
Armenia	AM	Nasdaq OMX Armenia SE	XARM
Austria	AT	Vienna SE	XWBO
Azerbaijan	AZ	Baku SE	BSEX
Belarus	BY	Belarusian Currency & SE	BCSE
Belgium	BE	Euronext Brussels	XBRU
Bosnia & Herzegovina	BA	Sarajevo SE	XBLB
Bosnia & Herzegovina	BA	Banja Luka SE	XSSE
Bulgaria	BG	Bulgarian SE	XBUL
Croatia	HR	Zagreb SE	XZAG
Cyprus	CY	Cyprus SE	XCYS

Czech Republic	CZ	Prague SE	XPRA
Denmark	DK	Copenhagen SE	XCSE
Estonia	EE	Nasdaq Baltic Tallinn	XTAL
Finland	FI	Helsinki SE	XHEL
France	FR	Euronext Paris	XPAR
Georgia	GE	Georgian SE	XGSE
Germany	DE	Berlin SE	XBER
Germany	DE	Dusseldorf SE	XDUS
Germany	DE	Frankfurt SE	XFRA
Germany	DE	Hanover SE	XHAN
Germany	DE	Hamburg SE	XHAM
Germany	DE	Munich SE	XMUN
Germany	DE	Stuttgart SE	XSTU
Germany	DE	Xetra	XTRE
Greece	GR	Euronext Athens	ASEX
Guernsey	GG	The International SE	XCIE
Hungary	HU	Budapest SE	XBUD
Iceland	IS	Nasdaq Nordic Iceland	XICE
Ireland	IE	Euronext Dublin	XDUB
Italy	IT	Italian SE / Borsa Italiana	XMIL
Kyrgyz Republic	KG	Kyrgyz SE	XKSE
Latvia	LV	Nasdaq Riga (Nasdaq Baltic)	XRIS
Lithuania	LT	Nasdaq Baltic Vilnius	XLIT
Luxembourg	LU	Luxembourg SE	XLUX
Macedonia	MK	Macedonian SE	XMAE
Malta	MT	Malta SE	XMAL
Moldova	MV	Moldova SE	XMOL
Montenegro	ME	Montenegro SE	XMNX
Netherlands	NL	Euronext Amsterdam	XAMS
Norway	NO	Oslo SE	XOSL
Poland	PL	Warsaw SE	XWAR
Portugal	PT	Euronext Lisbon	XLIS
Romania	RO	Bucharest SE	XBSE
Russia	RU	Moscow Exchange MICEX-RTS	MISX
Russia	RU	St Petersburg Currency Exchange	SPBE
Serbia	RS	Belgrade SE	XBEL
Slovakia	SK	Bratislava SE	XBRA
Slovenia	SI	Ljubljana SE	XLJU
Spain	ES	Madrid SE	XMAD
Spain	ES	Barcelona SE	XBAR
Spain	ES	Bilbao SE	XBIL
Spain	ES	Mercado Alternativo Bursatil	BMEX
Spain	ES	Valencia SE	XVAL
Sweden	SE	Stockholm SE	XSTO
Sweden	SE	Nordic Growth Market	XNGM
Sweden	SE	Spotlight Stock Market	XSAT
Switzerland	CH	SIX Swiss SE	XSWX
Switzerland	CH	Bern Exchange (now BX Swiss)	XBRN
Turkey	TR	Istanbul SE	XIST
Ukraine	UA	PFTS SE	PFTS
Ukraine	UA	Perspektiva SE	SEPE

United Kingdom	GB	London SE	XLON
United Kingdom	GB	Aquis SE	NEXX
Uzbekistan	UZ	Tashkent Republican SE	XSTE

Latin America & the Caribbean

Country	Country Code	Exchange	MIC
Argentina	AR	Buenos Aires SE	XBUE
Bahamas	BS	Bahamas SE	XBAA
Barbados	BB	Barbados SE	XBAB
Bermuda	BM	Bermuda SE	XBDA
Bolivia	BO	Bolivian SE	XBOL
Brazil	BR	B3	BVMF
Cayman Is.	KY	Cayman Islands SE	XCAY
Chile	CL	Santiago SE	XSGO
Chile	CL	Bolsa Electronica de Santiago	XBCL
Colombia	CO	Colombian SE	XBOG
Costa Rica	CR	National SE of Costa Rica	XBNV
Curacao	CW	Dutch Caribbean Securities Exchange	DCSX
Ecuador	EC	Guayaquil SE	XGUA
Ecuador	EC	Quito SE	XQUI
Guyana	GY	Guyana SE	GSCI
Jamaica	JM	Jamaica SE	XJAM
Mexico	MX	Bolsa Institucional de Valores	BIVA
Mexico	MX	Mexican SE	XMEX
Panama	PA	Panama SE	XPTY
Paraguay	PY	Asuncion SE	XVPA
Peru	PE	Lima SE	XLIM
Trinidad & Tobago	TT	Trinidad & Tobago SE	XTRN
Uruguay	UY	Montevideo SE	XMNT
Venezuela	VE	Caracas SE	BVCA

Middle East

Country	Country Code	Exchange	MIC
Bahrain	BH	Bahrain Bourse	XBAAH
Bhutan	BT	Royal Securities Exchange of Bhutan	BTRSEB
Iran	IR	Tehran SE	XTEH
Iran	IR	Fara Bourse	IFBX
Iraq	IQ	Iraq SE	XIQS
Israel	IL	Tel-Aviv SE	XTAE
Jordan	JO	Amman SE	XAMM
Kuwait	KW	Kuwait SE	XKUW
Lebanon	LB	Beirut SE	XBEB
Oman	OM	Muscat Securities Market	XMUS
Palestine	PS	Palestine Securities Exchange	XPAE
Qatar	QA	Qatar SE	DSMD
Saudi Arabia	SA	Saudi SE	XSAU
Syria	SY	Damascus Securities Exchange	XDSE
United Arab Emirates	AE	Abu Dhabi Securities Exchange	XADS
United Arab Emirates	AE	Dubai Financial Market	XDFM
United Arab Emirates	AE	NASDAQ Dubai	DIFX

North America

Country	Country Code	Exchange	MIC
Canada	CA	Cboe Canada	NEOE
Canada	CA	Canadian Securities Exchange	XCNQ
Canada	CA	Toronto SE	XTSE
Canada	CA	TSE Venture	XTSX
United States	US	New York SE	XNYS
United States	US	Nasdaq	XNAS
United States	US	AMEX	NYSE

Oceania

Country	Country Code	Exchange	MIC
Australia	AU	Australian Securities Exchange	XASX
Australia	AU	NSE of Australia	XNEC
Fiji	FJ	South Pacific SE	XSPS
Papua New Guinea	PG	PNG's National SE	XPOM
New Zealand	NZ	New Zealand SE	XNZE



Customization

EDI is proud to offer the most effective and efficient solutions tailored to meet each individual customer's needs. We offer a range of customization options including:

- Delivery-based solutions to complement existing client infrastructure.
- Content delivered at the geographical or portfolio holding level.
- Feeds delivered in various formats, field content and integrated client level data items.

EDI uses its extensive data research expertise to source, scrub and integrate new client specified data items with existing products and services. For instance, a request from a multinational investment bank to source the DR universe and map it against its underlying share portfolio ultimately led to the development of EDI's successful Depository Receipt Database.

In addition, EDI was the first vendor to successfully launch an ISO 15022 Corporate Action Messaging feed. This enables customers to reduce costs and increase efficiency by removing the need for multiple feed handlers.

Support

Customer Support

Monday - Friday
Open 24 hours

Saturday
Support Coverage ends 8am
(GMT)

Sunday
Support Coverage resumes at
11pm (GMT)

**Support Coverage is not
available**
Saturday 8am to Sunday 11pm

Call +44 207 324 0020

Email: support@exchange-data.com

Customer support is closed on Christmas and New Year's Day.

We aim to acknowledge all queries within an hour of receipt and answer queries within 24 hours where possible.

We will send a progress report if a query is not resolved within that timeframe. We resolve around 95% of customer queries within 24 hours.

All queries sent to our Support department are filtered and dispatched to the relevant department. An IT staff member is engaged in the communication process to resolve complicated technical issues.

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